

# PATIENT-CENTERED MEDICAL HOME STAKEHOLDER COUNCIL Meeting Minutes : April 21, 2016

CSI Basement Conference Room - Helena (and via phone)

# **Members Present**

Dr. Rob Stenger, Chair, Partnership Health Center
Dr. Janice Gomersall, Vice-Chair, Community Physicians Group
Jody Haines, Providence Medical Group
Jessica Cotton, Southwest Community Health Center
Carla Cobb, RiverStone Health
Erwin Austria, Blue Cross Blue Shield of Montana
Mary LeMieux, Montana Medicaid, DPHHS
Justin Murgel, PacificSource Health Plans
Lara Shadwick, Mountain Pacific Quality Health Foundation
Todd Harwell, Public Health and Safety Division, DPHHS
Bill Warden, Hospital Lobbyist
Sen. Mary Caferro, State of Montana
Dr. Patrick Van Wyk, Veterans Affairs Montana Health Care System (Ad Hoc Member)

## **Members Absent**

**Dr. Larry Severa**, Billings Clinic **Paula Block**, Montana Primary Care Association **Kristen Schuster**, Glacier Medical Associates

## **Interested Parties Present**

Dr. Jonathan Weisul, Allegiance Benefit Plan Management Dr. Gary Mihelish, Mental Health Advocate Patty Kosednar, Health Technology Services Kelley Gobbs, DPHHS Sandi Larsen, RiverStone Health Kristen Maddingly, St. Vincent Healthcare Karen Gray-Leach, St. Vincent Healthcare

## **CSI Staff Present**

Amanda Eby Catherine Wright Christina Goe

## Welcome, minutes approval, and announcements

The meeting was called to order at 1:02 pm. Amanda Eby thanked stakeholder council members for travelling to the in-person meeting; she then conducted roll call.

Dr. Stenger asked members to review the minutes and provide any comments. There were no comments. Dr. Stenger called for a motion to approve the minutes. Dr. Gomersall moved to approve the March 2016 stakeholder council meeting minutes. Carla Cobb seconded the motion. The minutes were unanimously approved.

## **Update on 2016 Quality Metric and Provider Reports**

After granting several extensions due to data reporting difficulties and mid-year change of EMRs, the CSI has received all the 2015 quality metric reports. The CSI staff is doing the first level of data review/clean-up before sending the files to DPHHS for final analysis. CSI is doing follow-up with those clinics if their files were not completed according to the data dictionary, have missing data, or otherwise show some sort of anomaly. Thirty-five clinics submitted aggregate reports and 23 clinics submitted patient-level data. Fourteen clinics have completed the Provider Annual Report, sharing valuable narrative details about practice transformation. The CSI has also received all four payor Utilization Reports and Annual Reports. Dr. Bryce Ward will review and analyze the Payor utilization data.

## **Education Subcommittee Report**

The Education Subcommittee met on April 6. Bill Warden gave the subcommittee report. Pursuing its new role in reaching out to non-Montana PCMH providers, the subcommittee reviewed a set of questions drafted by CSI for a Provider Recruitment Survey. The survey was shared with the stakeholder council. There were several suggested edits. CSI will make the changes. The survey was sent last week to the Montana Chapter of the Academy of Pediatricians members.

The subcommittee also reviewed a draft outline for a 4-part webinar series to recruit and educate providers. Webinars are tentatively scheduled for May 17, May 24, June 7 and June 14. Dr. Stenger has agreed to moderate/lead the first two webinars on PCMH overview and PCMH quality metric reporting.

## **Legislative Work Group Report**

The newly-formed Legislative Work Group met April 14 to discuss the upcoming legislative session and the pending PCMH legislation. At that meeting, Christina Goe explained that legislation to remove the sunset provision from the PCMH law is part of the Commissioner's legislative agenda for 2017. She explained that agency bills get introduced early in the session and are guaranteed a hearing. However, depending upon the outcome of the State Auditor election, an alternate plan should be in place. The group will continue to discuss additional, if any, changes to the program that could be included in the legislation and the possibility of the Commissioner requesting money for data or a FTE for the program in the agency budget.

# **Independent Study Update**

Christina Goe reported that the contract is currently under review by the University of Montana, Office of Research, and anticipates approval by next week. It is a standard agency contract. She also briefly reviewed the scope of work and timeline for the Independent Study.

## **Riverstone Presentation**

Carla Cobb and Sandi Larsen jointly presented a general overview of the PCMH transformation at the four RiverStone clinics (FQHCs) in the Billings area and a more specific description of their ongoing and successful integrated behavioral health efforts. Read the presentation here.

## St Vincent Absarokee PCMH Patient Success Story Presentation

Karen Gray-Leach presented an inspiring story about the positive health outcomes of a sick patient due to the coordinated efforts of the clinic staff and the established PCMH workflows. Read the presentation here.

## **Southwest Community Health Center Presentation**

Jessica Cotton presented on the Southwest CHC PCMH and Collaborative Care transformation, with a particular focus on the depression screening and efforts to improve tracking and subsequent follow-up of patients with a diagnosis of depression. Read the presentation <a href="https://example.com/here">here</a>.

## **Montana Healthcare Foundation Presentation**

Aaron Wernham presented an overview of the foundation and its staff members. The foundation has three focus areas: American Indian Health, Partnerships for Better Health and Behavioral Health. Read the presentation <a href="health-needless-seemings-needless-seemin

## **Future Meetings**

The Stakeholder Council next meeting is **Wednesday, May 18 at the CSI office in Helena.** The **Education** subcommittee will meet **May 3 at noon**. The **Legislative Work Group** meets **May 12 at noon**. The **Quality Metrics** subcommittee will meet **May 11 at noon** and the **Payor** subcommittee will meet **May 12 at 1:00 pm.** The **Independent Study Work Group** is *tentatively scheduled* to meet **May 17 at noon**. Amanda requested that stakeholders review the PCMH timeline posted on the CSI PCMH web page and provide any comments about the remainder of the 2016 schedule.

And, as a reminder, all council members and interested parties are invited to attend.

## **Other Comments**

Jody Haines reported that she is a member of the Montana Healthcare Workforce Council which is working to develop job descriptions, including the required training, for different care team roles. She may be using information from the Montana PCMH Program for that council's work.

## **No Public Comment**

Meeting adjourned at 3:58 pm.